

TELS Global UK Limited

Cookies Notice

Last updated: 26/09/2024

1. Introduction

TELS Global UK Limited (“TELS Global UK”, “we, “our”) uses cookies on its website. This Cookies Notice explains more about cookies and why we use them. It also explains how you can control and opt out of receiving them.

This policy should be read together with our [Privacy Notice](#) which sets out how and why we collect, store, use and share personal information generally, as well as your rights in relation to your personal information and details of how to contact us and supervisory authorities if you have a complaint.

We update this Cookies Notice from time to time in response to changes in applicable laws and regulations, changes to our processing practices and to products and services we offer. When changes are made, we will update the last updated date of this notice. Please review this Cookies Notice periodically to check for updates.

2. About Cookies

A cookie is a small text file which may be downloaded to your device when you visit our website. We use cookies to allow our website to function correctly, remember your preferences and to track visitors to our website.

The cookies we use on our website fall into the following categories:

Statistics or Analytics Cookies

We use cookies to collect information about the use of our website by visitors such as the pages they visit most often, how they arrived at our website and associated information. These do not collect any directly identifiable personal information about visitors. We use these cookies to learn more about how our website is used to identify problems and areas for improvement.

Functionality Cookies

Functionality cookies remember the choices you make when you visit our website. This includes, for example, your consent to the use of cookies on our website.

Marketing or Targeting Cookies

These are cookies placed by third parties on our website which record your visit to our website, the pages you have visited and the links you have followed. They use this information for advertising purposes.

Learn More About Cookies

For further information on our use of cookies, including a detailed list of your information which we and others may collect through cookies, please see details in the table below.

For further information on cookies generally, including how to control and manage them, please visit www.aboutcookies.org or www.allaboutcookies.org.

3. Cookies Used by TELS Global UK

The cookies we use on our website and their purposes are as set out in the following table:

Cookie category	Cookie Name	Domain	Type	Duration of Processing	Description
sessional	PHPSESSID	.telsglobal.com	Necessary	Session	This cookie is native to PHP applications. The cookie is used to store and identify a user's unique session ID for the purpose of managing user session on the website. The cookie is a session cookie and is deleted when all the browser windows are closed.
permanent	bx_user_id	.bitrix.info	Functional	1 year, 1 month and 4 days	This cookie is set by the Bitrix. This cookie is used for preserving a unique identifier for the live chat feature.
permanent	Cookieconsent	.telsglobal.com	Functional	1 year	To store cookie consent preferences.
permanent	rc::a	gstatic.com	Marketing	1 year	To read and filter requests from bots. (Google reCAPTCHA)
permanent	rc::c	gstatic.com	Marketing	1 year	To read and filter requests from bots. (Google reCAPTCHA)
permanent	_ga_#	telsglobal.com	Analytics	2 years	To store and count pageviews. (Google Analytics)
permanent	_ga_*	.telsglobal.com	Analytics	1 year, 1 month and 4 days	Google Analytics sets this cookie to store and count page views.
permanent	_ga	.telsglobal.com	Analytics	1 year, 1 month and 4 days	The _ga cookie, installed by Google Analytics, calculates visitor, session and campaign data and also keeps track of site usage for the site's analytics report. The cookie stores information anonymously and assigns a randomly generated number to recognize unique visitors.
sessional	_utm.gif	doubleclick.net	Analytics	Session	to store browser details (Google Analytics)

permanent	__utma	.telsglobal.com	Performance 1 year 1 month 4 days	This cookie is set by Google Analytics and is used to distinguish users and sessions. The cookie is created when the JavaScript library executes and there are no existing __utma cookies. The cookie is updated every time data is sent to Google Analytics.
sessional	__utmc	.telsglobal.com	Performance session	The cookie is set by Google Analytics and is deleted when the user closes the browser. It is used to enable interoperability with urchin.js, which is an older version of Google Analytics and is used in conjunction with the __utmb cookie to determine new sessions/visits. Performance cookies are used to understand and analyze the key performance indexes of the website which helps in delivering a better user experience for the visitors.
permanent	__utmz	.telsglobal.com	Performance 6 months	Google Analytics sets this cookie to store the traffic source or campaign by which the visitor reached the site.
sessional	__utmt	.telsglobal.com	Performance 10 minutes	Google Analytics sets this cookie to inhibit request rate.
sessional	__utmb	.telsglobal.com	Performance 1 hour	Google Analytics sets this cookie, to determine new sessions/visits. __utmb cookie is created when the JavaScript library executes and there are no existing __utma cookies. It is updated every time data is sent to Google Analytics.
permanent	__utmv	.telsglobal.com	Analytics 2 years	The __utmv cookie is a Google Analytics cookie that helps to classify the visitor for easier segmentation and specific reporting.
permanent	BX_USER_ID	telsglobal.com	Performance 1 year 1 month 4 days	Unique user ID for the shopping cart and other Bitrix mechanics.
permanent	_fbp	.telsglobal.com	Analytics 3 months	Facebook sets this cookie to store and track interactions.
permanent	lastExternalReferrerTime	telsglobal.com	Marketing Persistent (1 year)	Login time from external site.
permanent	_bxCurrentKey	telsglobal.com	Performance Persistent (1 year)	Site custom settings.

permanent	lastExternalReferrer	telsglobal.com	Marketing	Persistent (1 year)	Detects how the user reached the website by registering their last URL-address.
permanent	bx-compositeCache	telsglobal.com	Performance	Persistent (1 year)	Bitrix HTML cache.

4. Cookie Sharing with Third Parties

Google, Yandex and 1C- Bitrix may share the information collected by the cookies listed above, with third parties for the purposes of targeted advertising and analytics. Please visit their privacy policies for more information, using the links set out above.

5. Changing Your Cookies Preferences

You can allow or block cookies by activating the setting on your browser that permits you to change the setting of all or some cookies. Please note that disabling cookies may affect the availability or functionality of our website. Most of the website will function normally, however, functions that rely on cookies such as the use of our online enquiry form, will be disabled.

If you would like more information on how to manage cookies on some popular browsers, please click on the links below.

- [Internet Explorer](#)
- [Google Chrome](#)
- [Apple Safari](#)
- [Microsoft Edge](#)
- [Mozilla Firefox](#)

6. Contact Us

Please contact using the details set out in our Privacy Notice if you have any questions about this Cookies Notice or the information we hold about you.

7. Changes to this Policy

This policy was published on 26/09/2024 and last updated on 19/06/2025.